

STATEMENT OF PEDIATRIC PATIENT RIGHTS

As a Pediatric Patient at Sugar Land Surgery Center, Your child has these RIGHTS:

- To be called by my name.
- To receive a smile and tender loving care.
- To be given careful evaluation, and courteous, prompt treatment.
- To know the names of my doctors, my nurses and any others who help care for me.
- To have my basic needs met – to be clean, dry, and comfortable.
- To a simple explanation of what is being done to him/her and why.
- Facility compliance with HIPAA.
- To have my tests and/or procedures done in a timely manner so that being NPO doesn't keep me hungry or thirsty any longer than necessary.
- To make choices whenever possible when they do not interfere with the quality of my care.
- To a little coaxing to take unpleasant medication or treatment.
- To understanding when unhappy because Mommy and Daddy must leave.
- To cry and make noise, or object to anything that hurts me.
- To have my parents with me any time that they are able to stay, as long as it doesn't compromise my care.
- To have an interpreter for my family and me whenever possible.
- To be told what's happening to me with complete explanations of diagnosis, treatment and prognosis and to have my questions answered honestly, in words I can understand.
- To have confidentiality about my illness.
- To be discharged from the surgery center as soon as possible without compromising my health.
- To be provided education for reasonable care at home after discharge.
- To know center rules.
- To notification of physician ownership in the ASC.
- To have information available to my parents or legal guardians concerning:
 - > Patient &/or Pediatric patient rights;
 - > Parental conduct and responsibilities;
 - > Services available at the ASC;
 - > Provisions for after-hours and emergency care;
 - > Disclosure regarding physician financial interest or ownership in the ASC.
 - > Fees for services;
 - > Payment policies;
 - > Parent's right to refuse to participate in experimental research; and,
 - > Methods for expressing complaints and suggestions to the ASC.

Any complaints may be directed to the Administrator of Sugar Land Surgery Center at 281-274-6670. If this venue does not provide you with an acceptable resolution, The Department of State Health Services is the responsible agency for ambulatory surgical center complaint investigations. Any complaints may be submitted to: Director, Department of State Health Services, Health Facility Compliance Division, 1100 West 49th Street, Austin, Texas 78756, 1-888-973-0022.
Medicare Ombudsman contact: 1-800-Medicare; www.cms.hhs.gov/center/ombudsman.asp

Each parent shall have the RESPONSIBILITY to:

- Conduct themselves in a quiet and orderly manner.
- Follow/participate in the treatment plan they have developed with their healthcare provider for their child.
- Follow the organization's rules and regulations affecting patient care and conduct.
- Be considerate of the rights of other patients and/or their parents or legal guardians.
- Respect the property of other patients, patient's legal guardians, visitors and of Sugar Land Surgery Center.
- Make it known whether you clearly comprehend the course of your child's medical treatment and what is expected of you and them.
- Assure that the financial obligation of your child's care is fulfilled as promptly as possible.